

NAME:
REGARDING:

SS#:

Warehouse Employees Union Local No. 730 Health & Welfare Fund

EMPLOYER: Giant
DATE OF HIRE: April, 1985
PLAN: E

LOCAL: 730
STATUS: Full Time

ISSUE: Medical – Chiropractic Visits

#M12/111-3750

FUND RULE:

“[CareAllies] must certify chiropractic care. The first eight visits in a calendar year will be covered without pre-certification, but the 9th visit and any additional visits must be pre-authorized to be covered. All treatment performed by a chiropractor will be considered chiropractic care, even if the chiropractor submits a bill as physical therapy or other treatment.”
(Warehouse Employees Union Local No. 730 Health & Welfare Trust Fund, SPD, page 58)

SUMMARY: Appeal Received: March 20, 2012

The **participant's spouse** is appealing for coverage of 10 additional chiropractic visits in 2011 (dates of service from 8-8-2011 through 10-21-2011). The participant's spouse is also appealing for unlimited chiropractic visits effective January 1, 2012. She states that after invasive back surgery in June of 2000, in which 3 metal rods were placed around her spine and several vertebrae were fused, she endured excruciating pain and spent years on pain killers. She states that her discovery of chiropractic treatment was life changing. Finally, the participant's spouse states that as a kindergarten teacher, she must manage her back pain in order to continue working. She states that chiropractic treatment is imperative for pain management and for mobility.

A request for authorization of chiropractic treatment (dates of service from 8-8-2011 through 10-21-2011) was sent to CareAllies on October 12, 2011. CareAllies advised the participant on October 21, 2011, that the treatment was **not medically necessary**. CareAllies stated, "From the clinical information received, medical necessity has not been established because: 1. there is no documentation of a known treatment program 2. no clear endpoint has been identified 3. the diagnostic procedures and results are not documented 4. symptoms and goals are not documented."

Additional information from the provider, Elizabeth J. Rand, D.C, was received with the appeal and was sent to CareAllies for another review on March 27, 2012. CareAllies advised the Fund office on March 30, 2012 that the treatment was **medically necessary**.

ACTION: Coverage of Chiropractic visits: 8/8/11, 8/12/11, 8/19/11, 8/29/11, 9/8/11, 9/22/11, 9/29/11, 10/6/11
10/13/11, 10/20/11

Approved ☐

Denied ☐

Tabled ☐

ACTION: Unlimited Chiropractic visits effective January 1, 2012

Approved ☐

Denied ☐

Tabled ☐

COMMENTS: